

Privacy Policy

Last Updated: June 4, 2025

At Synergy Global Trade (“we,” “our,” or “us”), your privacy is important to us. This Privacy Policy explains how we collect, use, share, and protect information about visitors and clients through our website [sglobaltrade.com] (the “Site”). By using the Site, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect the following categories of information:

Personal Information:

Such as your name, business name, email address, phone number, country of residence, or other details when you fill out a contact form, request a consultation, or sign up for our updates.

Usage Data:

Including your IP address, browser type, device type, access time, and pages visited on our Site. We use tools such as Google Analytics to understand how users interact with our Site.

Communication Data:

When you communicate with us via email or chat, we may retain those communications for service records and internal training.

Payment Information (if applicable):

We do not store your credit card or payment data. All payments are processed securely via third-party providers such as Stripe, subject to their privacy policies.

2. How We Use Your Information

We use the information we collect to:

- Provide and improve our services
- Respond to inquiries and support requests
- Communicate about consultations, webinars, or updates
- Analyze Site traffic and improve user experience

- Comply with legal obligations or protect our legal rights

3. Sharing Your Information

We do **not** sell your personal data. We may share your data with:

- **Trusted service providers** who support our operations (e.g., hosting, analytics, CRM)
- **Legal authorities** when required by law or to protect rights
- **Business partners**, but only with your explicit consent

4. Cookies & Tracking

We use cookies and similar technologies to improve functionality and performance. By using the Site, you agree to our use of cookies as described in our [Cookie Policy].

You can adjust cookie settings in your browser at any time.

5. Your Privacy Rights

Depending on your location, you may have the right to:

- Access the personal data we hold about you
- Request correction or deletion
- Withdraw consent at any time
- Object to certain types of processing

To exercise any of these rights, please contact us at [usa@sglobaltrade.com].

6. Data Security

We take reasonable measures to protect your information using encryption, access controls, and secure hosting. However, no method of online transmission is 100% secure.

7. Children's Privacy

We do not knowingly collect personal information from individuals under 18. If you believe a child has provided us with data, please contact us immediately.

8. Changes to This Policy

We may update this Privacy Policy occasionally. Any changes will be reflected with a new “Last Updated” date. Continued use of the Site after such changes constitutes acceptance.

9. Contact Us

If you have questions or concerns about this Privacy Policy or your data, please contact us at:

usa@sglobaltrade.com

www.sglobaltrade.com